

WARRANTY TERMS

Standard Warranty

All Diagnosys equipment is warranted to be free from defects in material and workmanship for a period of 1 year from date of initial purchase. This warranty does not cover any losses or damage and Diagnosys shall not be liable for costs, expenses, or damage incurred by the customer that occur as a result of the following actions:

- Improper installation
- Accident, misuse, neglect or operation with faulty equipment
- Failure to follow guidelines in the manual
- Repair or modification by anyone other than a Diagnosys representative or one of its authorized repair agents

No other warranty is implied or expressed. A Customer's sole remedy is repair or replacement. In no event shall Diagnosys be liable for consequential damages.

Should any equipment require being returned, the customer should contact Diagnosys for a goods return number before shipping the unit back for repair. It is the customer's own responsibility for insuring any equipment returned as Diagnosys will not be held liable for lost or damaged goods in transit.

Diagnosys at its own discretion may repair or replace parts either at the customer's site or at a Diagnosys authorised repair site. Furthermore, Diagnosys shall have no obligation to repair, replace or refund until the customer returns the defective product to Diagnosys.

Extended Warranty

A customer may purchase an extended warranty for up to 3 consecutive years after the standard warranty has expired (without breaks) which for the period of warranty not only extends the standard but also covers failure of the following items which may be due to wear and tear:

ESPION CONSOLE

- All external input/output connectors
- Touch screen
- Cooling fan
- CPU battery
- Hard disc/Zip drive

NOTE: This does not include the mouse or keyboard

POWERBLOC

- Fuses
- All external input/output connectors

COLORBURST/DESKTOP

- Cable
- Switches
- LEDs & XENONS & CAMERA

PATTERN STIMULATOR

- Cables
- Monitor

MACULOSCOPE

- Cable
- Switches
- Light source

HEADBOX

- Cable
- Plugs

NOTE: This does not include consumables or electrodes

Any item not listed or expressly covered by the standard warranty will not be covered. Similar to the standard warranty, the extended warranty includes parts and labour for repairs at an authorised Diagnosys repair site. Diagnosys may at their discretion but without obligation replace or repair products at the customer's site.

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